

## LG COMMERCIAL LED LCD MONITOR LIMITED WARRANTY - USA

Should your LG Commercial LED LCD Monitor ("Product") fail due to a defect in materials or workmanship under normal and proper use, during the warranty period set forth below, LG Electronics ("LG") will, at its option, repair or replace the Product. This limited warranty is valid only to the original retail purchaser of the Product and applies only when purchased and used within the United States including U.S. Territories.

WARRANTY PERIOD:			
Parts*	Labor	Back Light	Remote Control
3 Years	3 Years	3 Years	1 Year
* Internal/functional parts only			

- ▶ Replacement products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.
- ▶ Replacement products and parts may be new, reconditioned, refurbished, or otherwise factory remanufactured.
- ▶ Replaced product or part(s) will be the property of LG.

**EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THE ABOVE LIMITED WARRANTY. UNDER NO CIRCUMSTANCES SHALL LG OR ITS U.S. DISTRIBUTORS/DEALERS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST GOODWILL, LOST REVENUES OR PROFITS, WORK STOPPAGE, IMPAIRMENT OF OTHER GOODS, COST OF REMOVAL AND REINSTALLATION OF THE PRODUCT, LOSS OF USE, OR ANY OTHER DAMAGES WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. LG'S TOTAL LIABILITY, IF ANY, SHALL NOT EXCEED THE PURCHASE PRICE PAID BY YOU FOR THE PRODUCT. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This limited warranty gives you specific legal rights and you may also have other rights that vary from state to state.**

### HOW SERVICE IS HANDLED:

The original sales receipt specifying the Product and date of purchase is required to obtain warranty service.

Under some circumstances you may be asked to provide credit card information for a non-warranty service fee, as a deposit for advanced shipment, or cost of unreturned loaner product.

To ensure proper credit and avoid unnecessary charges, you must obtain a return authorization before returning any product to LG.

In the event a replacement product is received, please use the original carton/packaging from that replacement product in returning the defective unit to LG.

LG shall bear the cost of all in-bound and out-bound shipping under this limited warranty.

### PIXEL FUNCTIONALITY:

Your Product's display contains many individual pixels, and typically a small number of pixels do not function normally. Your display has been inspected and is in compliance with LG's specifications, and any pixel non-functionality does not affect the operation or use of your Product's display.

### THIS LIMITED WARRANTY DOES NOT COVER:

- Service trips to deliver, pick up, install, educate how to operate, replace fuses, correct wiring, or correct unauthorized repairs and the removal and reinstallation of the Product for repair.
- Damage or defects of the Product caused by transportation and/or handling, including scratches, dents, chips, and/or other damage to the finish of your Product, unless such damage results from defects in materials or workmanship and is reported within one (1) week of delivery (Call: 888-865-3026).
- Image burn-in.
- Minor imperfections within design specifications that do not materially alter or affect functionality.
- Damage or defects of the Product caused by installation or repair of antenna systems, cable converters, other equipment supplied by cable company, or other components in a video system.
- Damage or defects of the Product caused by unauthorized alternation, modification or incorporation into any other product or system components, or if it is used for other than the intended purpose.
- Damage or defects of the Product caused by improper set-up or adjustment on consumer controls.
- Damage or defects of Product caused by incorrect electrical current or voltage, power failures, interruptions or inadequate electrical service, including incorrect or insufficient AC supply.
- Damage or defects of the Product resulting from operation of the Product contrary to the Product owner's manual and/or installation manual.
- Damage or defects of the Product resulting from misuse, abuse, improper installation/repair/maintenance.
- Damage or defects of the Product caused by accidents, pests and vermin, lightning, wind, fire, flood, or other acts of God.
- Damage or defects of the Product caused by the use of accessories, parts, consumable cleaning products, or service not provided or approved by LG.
- Damage or defects of the Product or missing items to any Product sold "As Is", "With all Faults" or similar disclaimer.
- Products with original serial numbers that have been removed, altered, or cannot be readily determined.
- Increases in utility cost and additional utility expenses.
- Replacement of any consumable parts, including batteries on the remote control.

**The cost of repair or replacement under the above excluded circumstances shall be borne by you.**

**TO OBTAIN WARRANTY SERVICE AND ADDITIONAL INFORMATION:**

Call (888) 865-3026 and select the appropriate option from the menu.

Or visit our website at <http://www.lg.com>.

Or by mail: LG Electronics Customer Service P.O. Box 240007, Huntsville, AL 35813 ATTN: Business Support Team